Computer Resources

MSU places high priority on the use of information technology to enhance the educational experience, providing a wide variety of technology resources available to students and faculty.

Software & IT Services

Visit the MSU Students (https://www.montana.edu/uit/students/) UIT web site to learn about the software and services available to MSU students and how to access them. On that page, you will find a tile named "New Student" which will guide you to the Student IT Services (https://www.montana.edu/uit/students/new-students.html) page. **We highly recommend that you begin by reading the** "IDs, Accounts and Software Access (https://www.montana.edu/uit/students/new-students.html#collapsed84e160_d84e174)" **section to learn about your username, setting/resetting your password**, **etc.** Please also see the Common IT Issues page for common issues that occur at start of the semester such as **I Can Login to D2L, but Not My Email (https://www.montana.edu/uit/students/common.html#collapsed85e149_d85e158)**, **Prevention Education Login (https://www.montana.edu/uit/students/common.html#collapsed85e149_d85e202)**, **New Student IT Account (https://www.montana.edu/uit/students/common.html#collapsed85e149_d85e177)**, and more.

University Information Technology (UIT) and the IT Community is dedicated to providing the MSU campus with the technology and services that support and promote student success. UIT builds and maintains the technological infrastructure at MSU, which includes the campus network, computing devices and virtual desktops in campus labs, MSU e-mail and student account login, and the campus telephone system.

Technical Help

University Information Technology (UIT) Service Desk

The UIT Service Desk, housed in the MSU Library (Room 115-G), provides IT support to campus by assisting with ID and password questions, account setup, IT security concerns, software installations, Wi-Fi, and more.

Contact the Service Desk at helpdesk@montana.edu to create a ticket for your question or request, call 406-994-1777, or visit them in the Library.

ResNet: Internet and Technical Assistance for Students Living on Campus

MSU ResNet (http://www.montana.edu/resnet/) provides a full-service help desk, with support staff available to help with any network-related issues you may be experiencing in the residence halls. They also offer general technical help for your computer or mobile device and provide virus and malware removal (https://www.montana.edu/resnet/virus_removal.html) (for MSU students who live on campus). ResNet connects more than 2700 residence hall rooms and family and graduate-student housing units with internet access.

The ResNet Help Desk is located in Room 115, North Hedges. Contact ResNet at 406-994-1929 or via email at resnet@montana.edu.

Computer Labs on Campus

Students have access to over 600 computers in collaborative workspaces and labs in residence halls, academic halls, and the Renne Library. Lab computers offer specialized and industry-standard software packages for technology-specific assignments, including Microsoft Office, Adobe products, AutoCAD, SAS, SPSS, MCAD, and more.

- College of Engineering IT - Computer Labs (https://coe.montana.edu/it/old-)
- ResNet (http://www.montana.edu/resnet/): ResNet maintains computer labs in each of the Residence Halls, ensuring students have 24-hour access to high-speed Internet, the Microsoft Office suite, and printer kiosks.
- UIT Student Computer Labs (https://studentlabs.montana.edu/): View this page for information regarding Computer Lab (https://studentlabs.montana.edu/labs/) and Printing (https://studentlabs.montana.edu/printing.html) locations, Software (https://studentlabs.montana.edu/software.html) available in Student Labs, and to access Remote Computer Labs (https://studentlabs.montana.edu/remotelabs/).

Email

MSU Student Email Accounts

Students receive an MSU email account (http://www.montana.edu/email/) while enrolled at Montana State. Students are required to check email at least twice a week in order to receive and not risk missing official University communications (such as financial aid, registration advisor info, and password expiration notices) and other MSU-related announcements. See the Student Electronic Communication Policy (http://www.montana.edu/policy/student_electronic_communications/) for details.