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Office of the Dean of Students
www.montana.edu/wwwds

The Dean of Students office acts as an advocate for students, consults and works with individual students and student groups, and works with other campus offices in creating a sense of community at MSU. Assistance is available on a “drop-in” basis or by appointment. Services offered by the office include:

- Consulting with students to help mitigate conflicts on campus
- Supporting MSU’s fraternities and sororities
- Supporting MSU’s parent and family relationship program
- Coordinating conduct hearings
- Providing general information or assistance
- Administering and interpreting the Student Conduct Code

The Office of the Dean of Students is located in Student Union Building (SUB) room 174. Call 406-994-2826 for more information.

Allen Yarnell Center for Student Success
www.montana.edu/success

Programs

The Allen Yarnell Center for Student Success believes in students and their potential. Students who visit the office learn to take an active role in owning and directing their education and future. The Allen Yarnell Center for Student Success offers several programs and services aimed at helping students achieve success at MSU. These programs and services include:

First Year Initiative (FYI) - Through the FYI program, the Office of Student Success strives to make contact with all first-year students through orientation information sessions, one-on-one advising meetings with Student Success Advisors, workshops, free tutoring program (SmartyCats Tutoring), and several grand scale campus events such as Legend of the Bobcat and the ChampChange Auctions. For more information visit www.montana.edu/success/fyi.php.

Second Year Initiative (2YI) - Some students may have experienced a few bumps in the road during their first year at MSU. 2YI is here to help second year students navigate past any new or continuing rough spots.

2YL shows students how to “dial-in” to the numerous campus resources available to support their academic careers. For more information visit www.montana.edu/success/2yi.php.

Beginning College Survey of Student Engagement (BCSSE) - Every entering freshman is required to take this survey, administered by the Office of Student Success, at their orientation session. We strongly suggest that students set up an appointment with a Student Success Advisor to interpret the results of this survey; the survey results will teach students how they can maximize their academic performance. The Student Success Advisors will help students learn what it takes to be a successful MSU student.

Student Success Advisors - Student Success Advisors are expert learning strategists who meet one-on-one with students to teach them the tools they can use to improve their academic performance. Topics covered in meetings include:

- guidance on how to become organized
- time management
- how to improve grades
- how to prioritize and meet deadlines
- other areas that help keep students on the path to graduation

Students who meet with our Student Success Advisors are more self-aware of how they learn and how they can better themselves to ensure a successful academic career. Our Student Success Advisors are committed to assisting students and helping them get connected to the campus resources they need to utilize to be successful MSU students.

Student Early Alert System - Students are referred to our office a number of different ways, but the most often used mechanism is the Early Alert System. When faculty members are concerned about an individual student’s classroom performance, attendance, or course progress, they can submit the student’s name to our office through the Early Alert System. The Office of Student Success personally connects each referred student with their Student Success Advisor who will provide each student with tools to improve their performance and help them formulate a success plan for the remainder of the semester. Advisors can also answer questions about how academic performance may affect financial aid, living arrangements, and academic standing and get students pointed towards the right resources to address those concerns and achieve greater success at MSU.

Workshops - The Office of Student Success provides students with free workshops that will help them become organized, learn the ins and outs of MSU, and connect to other students. These workshops include:

- Navigating MSU
- The Five Keys to College Success
- Developing Your Study Skills
- Managing Your Time
- Getting the Most Out of Lecture
- Identifying Your Learning Style
- Writing at the University Level
- Reading College Texts
- Effective Test Preparation
- Writing Research Papers
- How to Manage Fear of Tests
- And many more!

ChampChange - ChampChange is a program that rewards all undergraduate students for engaging in events and programs at MSU and in the Bozeman community. Students can earn points by attending special lectures, attending a Residence Hall program, meeting with a Career Coach...
or Student Success Advisor, voting in ASMSU elections, volunteering for service projects sponsored by the Office of Community Involvement, playing intramural sports, and meeting with a SmartyCats tutor.

Students can also swipe their CatCards and receive ChampChange any time they visit one of these permanent reader locations:

- Student Athletic Events
- Writing Center
- Fitness Center
- BBCC Writing Center
- Gallatin College Programs
- Math Lab
- SUB Rec Center
- M&IE Help Center
- Physics Help Center
- Library Reference Desk
- Library
- Office of Student Success/Career, Internships & Student Employment Services

Students use acquired ChampChange to bid on great prizes in the fun monthly online auctions, or save their ChampChange until the end of each semester and participate in the Final ChampChange Auction. www.champchange.com (http://www.champchange.com)

ChampChange Final Auction- All undergraduate students can earn ChampChange points throughout each semester and “spend” those points at the Final ChampChange Auction for prizes such as TV’s, laptops, bikes, coffee makers, gaming consoles, cameras, and many other great items. The event is divided into two parts: a silent auction followed by an exciting and fast paced live auction culminating with the grand prize of a $1,000 scholarship tuition gifted by the Office of Financial Aid.

SmartyCats Tutoring - The Office of Student Success offers FREE one-on-one and small-group tutoring to MSU students through the SmartyCats Tutoring Program for numerous courses including Calculus, Statistics, and Anatomy & Physiology. SmartyCats Tutors are an invaluable resource for students who need extra help in passing courses required for their programs and career goals. SmartyCats Tutors help students clarify points from lectures, labs, discussions, and assigned readings. Drop-in tutoring sessions for key courses are also available at convenient campus locations throughout the semester and prior to finals. To learn about the free tutoring program, please visit www.msusmartycats.com (http://www.msusmartycats.com).

Return to Learn - Return to Learn is a program designed for students seeking re-admission to MSU after taking a leave of absence. The Student Success Advisors will help these students navigate arranging financial aid, meeting with an academic advisor, registering for classes, finding tutoring, and much more. A Student Success Advisor is assigned to each Return to Learn student and will periodically check in with the student throughout the process, developing a relationship to ensure that returning to MSU is simple and seamless. For more information visit www.montana.edu/success/returntolearn.php.

Legend of the Bobcat - This freshman only event is held every year at the beginning of the fall semester and is designed to welcome first year students and to excite them about their new community and home. The event begins with an engaging performance followed by the Montana Country Fair which is filled with fun games and activities where students can win prizes and mingle with their fellow MSU community members. Freshmen will not want to miss this event.

MSU 101 - For students who know they can and want to do better, MSU 101 offers valuable insights on how to “turn lemons into lemonade.” This workshop is offered several times each semester with the purpose of providing students with the tools they need to succeed at MSU. Faculty and staff members share their tips on how to reach goals – both inside and outside the classroom. Students will learn what is necessary to step back on track and they are encouraged to take an active role in achieving their goals. We believe strongly in the usefulness of the MSU 101 experience, so much so that we will pay students to attend and participate in the event. To find out more, visit www.montana.edu/msu101.

We encourage students to stop by our office to learn more about all of the ways we can help them make the most of their time here at MSU. The Office of Student Success is located at 177 Strand Union Building. We can also be reached by calling 406.994.ROAR (7627), or by emailing us at success@montana.edu. We are a dedicated and knowledgeable resource, ready and willing to support students at all points in their academic careers.

Office of Financial Education
www.montana.edu/financialeducation

The Office of Financial Education provides resources to MSU students and MSU Alumni to help them gain financial independence and learn techniques to achieve their life goals. Within the office, we educate and support our students to ensure that they can manage debt and develop sound budgeting skills. As an office we are committed to aiding and educating students to ensure that they understand and develop solid financial habits and empower them to make financially sound decisions. To achieve our goal we offer students opportunities to improve their financial management skills through: one-on-one financial coaching, workshops and events, and informative resources.

Career, Internship & Student Employment Services
www.montana.edu/careers

The Career, Internship, & Student Employment Services (CISES), located in the lower level of the Strand Union Building (177 SUB), offers a full range of career planning and employment services to students, alumni, the campus community, and employers. A primary goal of the office is to help students identify purposeful and fulfilling career paths and to gain experience and career skills which will clarify goals and facilitate entry into the job market. Students concerned about choice of major or career, have questions on career options, need job searching, or have graduate school questions should visit the office. To learn more about CISES, visit www.montana.edu/careers or call 406-994-4353. Main services are listed below.

Career Fairs - Annually, the office hosts at least four career fair events on campus. These include: Student Employment Job Fair, Fall Career Fair, “Almost” Spring Job and Internship Fair, and Teach Montana Educators Fair. These career fairs offer networking opportunities for students and alumni in order to build relationships with employers and organizations.

Workshops and Events - The office offers a range of various events and workshops preparing students for the world of work by identifying their interests and matching them to exciting opportunities and career choices. Workshops and events include:

- Margaret Alderson Etiquette Dinner
- Meet the Employers Networking Event
- Careers in Demand Workshops
- Resume Critiques
- Resumes for Federal Jobs
- Discover Your Best Career
Disabled Student Services personnel determine eligibility for specific disability accommodations, assure the provision of approved accommodations, and provide direction, advice, and referral services for persons with verified disabilities. Students seeking accommodations for a disability must request services through Disabled Student Services, 180 Strand Union Building. Students may also contact the office by phone, 406-994-2824, by TDD, 406-994-6701, by fax, 406-994-3943, or by email, DRV@montana.edu or byork@montana.edu.

Re-entry Student Services
www.montana.edu/dr

Non-traditional-age students (25 and over) can find direction, support, and assistance in this office. Consumer information is available. Re-entry Student Services is located in 180 Strand Union. Students may also contact the office by phone, 406-994-2824, by TDD, 406-994-6701, by fax, 406-994-3943, or by email, DRV@montana.edu or byork@montana.edu.

The Veteran Support Center
www.montana.edu/veteran

The Veteran Support Center provides service and assistance for veterans, dependents, and members of the guard and selected reserve who receive educational benefits from the U.S. Department of Veterans' Affairs (DVA). DVA educational benefits recipients must have school enrollment certified each term by the MSU certifying official. Applications for the MUS Honorable Discharged Veteran Fee Waiver (see Special Exemptions for full fee waiver information) are also reviewed by the certifying official for approval. The Veteran Support Center is located in 185 Strand Union Building. Students may also contact the office by phone, 406-994-2824, by TDD, 406-994-6701, by fax, 406-994-3943, or by email, vets@montana.edu or byork@montana.edu.

Women's Center
www.montana.edu/wwwomen

The Women’s Center is open to all students, faculty, staff, and community members considering returning to school, and facilitates student and academic success at MSU through involvement with educational co-curricular programs and services. Located in room 372 of the Strand Union Building, the Center is open 9 a.m. to 4 p.m., Monday through Friday, when school is in session. Services and resources include: weekly Sack Lunch Seminars, events celebrating National Women's History Month, the Women and Their Futures film series, the Shannon Weatherly Memorial Lecture Series, a quarterly newsletter, a lending library with resources addressing women’s and gender concerns, career and scholarship information, and various other resources and programs. The Women’s Center also offers volunteer and internship opportunities.

Diversity Awareness Office
www.montana.edu/diversity

The Diversity Awareness Office (DAO) provides information and support to the university community in the areas of multicultural awareness and community building, prejudice education, and practical resources relating to diversity issues. The DAO sponsors, produces and promotes events that encourage and foster diversity awareness around issues of gender, class, religion, sexual orientation, and ethnicity. Awareness of diversity is examined through lectures, movies, discussion groups and social events. The DAO provides a safe supportive environment in which students can begin to understand the diversity they experience on campus as well as the larger global community.

Part of the vision of the DAO is to also foster and support the growth of understanding and tolerance of difference throughout the university.
and in the surrounding community. We see the existing diversity as a valuable resource towards this goal, and seek to involve students in all steps of the process. From this, we hope to add to the leadership skills of those students interested in the processes of raising visibility and understanding of difference and multiple perspectives.

The Diversity Awareness Office manages programs such as Expanding Horizons, Sustained Dialogue, and Safe Zone. The DAO collaborates with student groups, departments, and community organizations to deliver lectures, activities and events that address issues of diversity on campus, within the state, and in the world at large. For more information, please visit www.montana.edu/diversity or visit us in Strand Union Building room 368.

**Cat Card**
www.montana.edu/catcard

The Cat Card is your MSU Student ID, an optional on-campus debit card, and after hour access card to the residence halls. The Cat Card also serves as a meal pass card and is used to gain entrance to Marga Hosaeus H&PE Center and student functions such as athletic events.

The magnetic strip on the back of the Cat Card contains information about the student’s current status. When swiped at various locations on campus, this information determines, if the student is permitted to participate in the services or activities at a specific location.

Deposits can be made at the Cat Card and Meal Pass Offices to use the card as an on-campus debit card. You can also manage your account and make deposits online at www.montana.edu/catcard. The Cat Card can then be used to make purchases in all food areas, MSU Bookstore, Health Service, Dental Service, Strand Union retail areas, copy machines, laundry machines in the residence halls, parking areas, and other areas on campus that accept Cat Cards.

Your Cat Card is your “key” to the campus. For more information about the Cat Card visit the Cat Card Office in the lower level of the Strand Union Building or call 994-CARD. You may also visit our Website at www.montana.edu/catcard.

**Strand Union (SUB)**
www.montana.edu/sub

The Strand Union Building (SUB) is truly the center of campus activity at MSU. The SUB provides daily services, amenities and out-of-the-classroom opportunities for informal interaction among members of the MSU community. The Strand Union strives to provide students with a space for personal development and fulfillment through opportunities in student government, community service groups, and employment as well as recreational events and activities. The SUB also fills the role of conferencing center for hundreds of meetings and conferences every year.

Focused on serving the needs of students, faculty, staff and guests to the university, the SUB offers two student managed, student staffed service centers: the Ask Us Desk and the Rec Center. The Ask Us Desk is the information center for the building, connecting people to campus information, handling lost and found, stamps sales, affordable fax services, and is a Tickets West ticket sales outlet. Visit www.montana.edu/askus for MSU events and schedules, and other information.

The Recreation Center provides a social gathering place and stress relief with bowling, billiards, foosball, shuffleboard, big screen TVs, special late night events, Wii and PlayStation 2, and of course, snacks! A limited number of lockers in the SUB are available for rental through the Rec Center. Each semester, bowling and billiard classes are offered and can be registered for through the Health and Human Development Department. For more information and hours, visit www.montana.edu/subrec.

The SUB Building offers meeting rooms (seating from 10-1,350) through Conference Services, and houses the MSU Bookstore, full-service banking, student lounges and a variety of ATMs. There are also copy and postal services and a FedEx drop box in the building. Strand Union Food Services include sandwiches and wraps at Avogadro’s Number, burgers and pizza from the Bobcat Court, delicious espresso drinks from S.R.O., treats and smoothies from The Sweet Shop and Freshens, a variety of other meal choices from the Union Market, and University Catering for special events.

The SUB is also home to the Associated Students of Montana State University (ASMSU Student Government, Campus Entertainment, the Exit Gallery, Student Legal Services, the Leadership Institute, KGLT Community Radio), Admissions, the MSU Veteran’s Center, the Office of Community Involvement, the Cat Card Office, Financial Aid, Copy Cats, the VOICE Center and the Procrastinator Theater. The Division of Student Success has the following offices and departments located in the SUB: The Vice President for Student Success, Dean of Students Office, Office of Students Success/Career Internship Services, First Year Initiative, Disability, Re-entry and Veteran Services, the Office of Student Activities, The Women’s Center and the Diversity Awareness Office.

The Strand Union Administration Office, located in room 223 (directly behind the Ask Us desk), houses the offices of the Director, the Marketing Manager and the SUB Administration Office Manager. Visit www.montana.edu/sub or call 406-994-3082 for more information.

**Computer Services**
The Information Technology Center operates microcomputer facilities for student use in Reid, Roberts, and Cheever Halls. A wide variety of software packages are available, including word processing, spreadsheets, database managers, and drawing and design packages.

**University Printing Services**
www.montana.edu/printshop

Located in the basement of Culbertson Hall, University Printing Services provides copying and a large variety of specialized printing services for all university departments, faculty, staff, students, and university organizations. University Printing Services strives to provide the highest quality printing and copying in a timely fashion at a price below on- or off-campus services. See www.montana.edu/apa/printshop for more information.

**Copying Service**
The Renne Library has a copy service in the basement and coin-operated copiers in lobby areas. Copy Cats (http://www.montana.edu/copycats) and University Printing Services (http://www.montana.edu/printshop) also offer complete copy services. Links: www.montana.edu/copycats and www.montana.edu/apa/printshop.

**Graphic Services**
Complete professional graphic design, typesetting, print production, photography, and darkroom services are available from MSU Creative Services, 427 Culbertson Hall, a branch of University Communications. Graphics and web design, scanning, and color output services are also available from Strand Union Graphics.

**Audio Video Listening and Viewing**
The Renne Library has facilities for listening to audio cassettes, phonograph records, and compact discs, as well as viewing video cassettes and slides.
Campus Post Office

A full-service post office is located in Culbertson Hall on Harrison Street. All services are available Monday through Friday from 8:30 a.m. to 4:00 p.m. Stamp sales and a letter drop-off are available at the Ask-Us desk in Strand Union; weekday pickup is at 8:45 a.m. and 2:00 p.m. A USPS mailbox with 3:00 p.m. Monday - Saturday pickup is located outside the Strand Union south entrance. Priority Mail, stamp sales, and a letter drop are also available at Cards ‘N’ Copies, which has a 2:00 p.m. weekday pickup.

Testing Services

The Testing Service coordinates the scheduling and administration of national testing programs such as the College-Level Examination Program (CLEP), the ACT, the Proficiency Examination Program (PEP), the General Educational Development Program (GED), the Graduate Record Examination (GRE), Law School Admission Test (LSAT), Medical College Admission Test (MCAT), and the Graduate Management Admission Test (GMAT). The Testing Service proctors the High School Days scholarship test, correspondence course exams, and exams for professors and resource students with disabilities who qualify for special test considerations. Contact Testing Services at (406) 994-6984.